

CITY OF JONESBORO
E911 Dispatch

TOP 5 ACCOMPLISHMENTS FOR 2009

1. Completed new ERIS/GIS mapping system totally integrated with Police and Fire units.
2. Completed upgrades to all dispatch consoles for digital headsets, Telephone & Radios.
3. Secured Grants for mandatory E911 upgrades, and adding two more call stations for 911.
4. Completed Training for MSAG-Master Street Address Guide, State level for Director to update E911 data base.
5. New in-house Training program now in place for all Dispatchers.

TOP 5 GOALS & OBJECTIVES FOR 2010

1. Finish the new Fire Station alert paging project, FSA4000 for all seven Fire stations and 911.
2. Work on securing grants for Training with Dept of Homeland Security/FEMA and Ark Dept of Emergency management.
3. Complete a new Standard operating procedure guide to add new training and fire dispatching protocol.
4. Continue to research grants on 311 call center and reverse 911 systems.
5. Recruiting reserve Dispatchers, to help serve in time of need. E911 will continue to build our Community Education programs, with School programs and Mobile Command setups.



City of Jonesboro Operating Budget FY 2010				
Fund: E-911 Fund		Department: E-911		
Account Name	2008 Actual	2009 Budget	2010 Budget	Difference
Salaries- E-911	583,854	590,450	581,372	(9,078)
Holiday Pay	22,815	24,981	24,597	(385)
Group Insurance	63,898	67,000	69,000	2,000
Pension Contribution-City		41,334	46,500	5,166
Payroll Taxes	36,347	39,087	37,694	(1,393)
Expenses (Travel & Training)	4,272	5,000	1,000	(4,000)
Part-time Salaries		0	0	0
Overtime Salaries	14,250	15,000	2,000	(13,000)
Telephone Expense	16	60,000	60,000	0
Insurance		8,565	11,356	2,791
Professional Services	1,889	1,000	500	(500)
Office Exp./Postage/Printing	167	500	0	(500)
Advertising	653	750	150	(600)
Maintenance Bldg & Grns.	3,487	2,000	250	(1,750)
Equipment Maintenance	11,046	7,000	2,000	(5,000)
Auto Expense	4	380	200	(180)
Supplies	4,280	1,602	1,200	(402)
Office Supplies		2,498	1,600	(898)
Fuel	928	1,300	700	(600)
Dues & Subscriptions	74	6,300	0	(6,300)
Miscellaneous	76	100	100	0
Minor Furniture & Equipment		10,000	500	(9,500)
Rentals/ Contracts	16,095	15,000	20,400	5,400
Unemployment/Wkms.Comp.		19,000	9,000	(10,000)
Medicare Contributions	8,501	9,141	8,816	(325)
Maintenance Contracts	47,750	54,000	54,000	0
Dedicated Circuits	142,123	135,000	136,500	1,500
TOTAL	962,527	1,116,988	1,069,434	(47,554)

City of Jonesboro Operating Budget FY 2010		
Fixed Assets/Minor Equipment		Department: E-911
Description	Fixed Asset	Minor Equip.
Hand-free Headsets	0	500
	0	500

City of Jonesboro Authorized Position FY 2010

Fund: E-911 Fund

E-911 Department Total Staff of 19 Employees

1 E911 Director
3 Shift Leader
15 Communication Oper

Job Title	Salary
Communication Oper	26,013.83
Communication Oper	26,013.83
Communication Oper	26,013.83
Communication Oper	26,013.83
Communication Oper	31,695.35
Communication Oper	29,432.17
Communication Oper	30,922.32
Communication Oper	34,985.77
Communication Oper	34,985.77
Communication Oper	28,014.00
Communication Oper	27,330.72
Communication Oper	27,330.72
Communication Oper	27,330.72
Communication Oper	26,664.25
Communication Oper	26,013.83
E911 Director	53,424.00
Shift Leader	34,132.32
Shift Leader	34,132.32
Shift Leader	30,922.32
TOTAL	581,371.91
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OVERTIME	2,000.00
TOTAL	581,371.91